



Endeavour[®] 5 Navigator

FAQ

AT A GLANCE



These instructions will vary slightly between laptop brands.

How do I fix the "No Dongle Is Attached" error when using Parallel dongle on Windows XP Laptop?

If the "No Dongle Attached" message appears when starting Endeavour[®] 5 Navigator and a Parallel dongle is in fact attached, then you will need to modify your Laptop's start up setup. This issue relates to the pre-installed version of Windows XP on the laptop, which has set the parallel port for a printer.

To change the default settings follow the steps below:

Note: *The example solution below is applicable to a Toshiba TE2000 laptop. The shortcut keys may vary significantly between brands and models – check with your provider.*

1. Start the laptop and enter the system setup by holding down the **ESC** key
2. Press the **F1** key - *System Setup* settings will be displayed
3. On page 1 select *Parallel Port Mode* to "Std Bi-Directional"
4. On page 2 select *Device Configuration* to "All Devices"
5. Change "Parallel=Not Used" to "Parallel=LPT1(378H/IRQ7/CH3)"
6. Then click the **End** key
7. Press the **Y** key to save your settings
8. Restart the laptop

Now it should be possible to use the dongle on the parallel port.

If this problem happens next time you reboot, the settings have not been saved.

Note: *We recommend using the DOS based TSetup.exe application to do the changes to the BIOS setup. When using the Toshiba Console HWSetup, the change in step 5 above cannot be achieved and therefore the Parallel port continues to be invisible for some programs.*

For more information contact:



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